



# **Bulgaria – Serbia**

## **IPA Cross-Border Programme**

**METHODOLOGY  
OF PROGRAMME OUTPUT  
AND RESULT INDICATORS ASSESSMENT**



*Programme CCI Number: 2007CB16IPO006*

## I. INTRODUCTION

The current document is drawn up answering of recommendation of the European Commission, which has been directed to the Managing Authority for the IPA Cross-border Programme Bulgaria – Serbia at the time of approval of the Programmes' document. It was indicated that the description of indicators used should be enlarged and to be state a baseline and an explanation of the respective measurement method, and source of information.

Having in mind the necessity of clear and qualitative system for measurement of the indicators at earlier stage of the implementation of the Programme, Managing Authority has drawn up the current document, which presents a methodology for establishment a system directed to the monitoring and measurement of the indicators of achievement. Its preparation has been founded by the Working Document 2 / August 2006 of the EK and the experience, applied by the Managing Authority of the IPA Cross-border Programme Lithuania-Poland.

To be measurable, the quantity of the indicators confront to the programme's baselines. Defining programme's baselines require collection and investigation of information concerning already implemented projects within the cross border region during the previous programming period (Neighborhood Programme Bulgaria – Serbia 2004-2006).

The programme indicators are vital to the efficient and effective implementation of the Programme. They serve to monitor and evaluate the extent to which the Programme has achieved its objectives, and the efficiency with which it has done so.

It is important to be underlined that the indicators' system is not closed and static and may be developed, changed or redesigned if preconditions available in order better monitoring and reporting to be held.

This document treats the indicators on vertical level and may also assist the potential applicants in drafting of theirs applications.

### **Timing**

Generally all target values of indicators must me reached before the completion of the project and the source of information is the Consolidated project reports, provided by the Lead partner.

There is possibility the result indicators could not be reached within the implementation period. (e.g. indicator: "No of participants of operations targeted at unemployment reduction, employed 6 months after completion of operation") In these cases the Lead project partner will be requested to submit additional information, concerning the question in writing.

### **Calculation of indicators**

The achieved values of indicators (project indicators) must be calculated by project lead partner/project partners taking into account the definition of the indicator presented in the tables below. It is necessary to note that for all quantified indicators, the values apply above the baseline. The achievement of indicators must be supported by relevant documents (see "Primary information sources").

The programme indicators shall be calculated (aggregated) by MA in cooperation with JTSs on the base of the project data provided by lead partners of the projects. It will be summarized and presented into the Annual report for the Programme. The indicator's data will be supported with an explanation for the exact calculation, if the method is changed or if necessary.

## II. DESCRIPTION OF INDICATORS (INDICATORS FOR PROJECT APPLICANTS/PROJECT PARTNERS)

### II.1. Output Indicators

No.	Indicator	Definition of Indicator	Measurement Unit	Information Source
<b>PRIORITY AXIS 1. DEVELOPMENT OF SMALL-SCALE INFRASTRUCTURE FOR SOCIAL AND ECONOMIC NETWORKING</b>				
<b>Measure 1.1. Physical and information infrastructure</b>				
<b>Definition by the Programme document:</b> <ul style="list-style-type: none"> <li>• small-scale transport infrastructure construction providing regional accessibility;</li> <li>• creation and/or development of local transport information systems and facilities including public transport networks;</li> <li>• creation and/or development of infrastructure addressing tourism based on the opportunities for sustainable use of regional resources (historical, cultural, natural etc.);</li> <li>• information infrastructure for joint utilization of resources, providing internet access infrastructure to schools, libraries and community centers, businesses, business-related infrastructure etc.;</li> <li>• establishment and/or development of social infrastructure in areas as education, healthcare, child-care and other issues;</li> <li>• establishment and/or development of infrastructure for information network concerning e-services (e-health, e-learning, e-government etc);</li> <li>• joint investments in low-cost ICT infrastructure;</li> <li>• reconstruction and partial new construction of business and innovation facilities.</li> </ul>				
1.	Number of small-scale projects addressing physical infrastructure improvement	<p>Number of implemented small-scale projects addressing physical infrastructure improvement under the programme.</p> <p>The infrastructure may include transport infrastructure, development and/or creation of systems and facilities including public transport networks, buildings, roads, parks and others relative physical infrastructure objects.</p>	Number	<p>Interim and Final project progress reports.</p> <p><i>Other information source:</i> Works contracts. Protocols on acceptance of works, photos of the improved infrastructure. On the spot checks.</p>
2.	Number of small-scale	Number of implemented small-scale projects addressing	Number	Interim and Final project reports.

	projects addressing information infrastructure improvement	information infrastructure improvement under the programme.  The infrastructure may include information infrastructure for joint utilization of resources through providing internet access to different organizations and institutions of the cross-border region, establishment and/or development of infrastructure for information network concerning e-services, development of ICT infrastructure etc.		<i>Other information source:</i> Works contracts. Protocols on acceptance of works, photos of the improved infrastructure. On the spot checks.
3.	Number of small-scale projects addressing social infrastructure improvement	Number of implemented small-scale projects addressing social infrastructure improvement under the programme.  The infrastructure should be addressed to education, health-care, child-care and other related issues.	Number	Interim and Final project reports.  <i>Other information source:</i> Works contracts. Protocols on acceptance of works, photos of the improved infrastructure. On the spot checks.
4.	Number of small-scale projects addressing business and innovation facilities	Number of implemented small-scale projects addressing business and innovation facilities under the programme.  The projects may include activities related to establishment/ reconstruction/ development of business parks, business incubators, business information points, introducing of innovation approaches, methods etc.	Number	Interim and Final project reports.  <i>Other information source:</i> Works contracts. Protocols on acceptance of works, photos of the improved infrastructure. On the spot checks. Preliminary analyses, strategy for functioning and maintenance of the business and innovation facilities in long-term aspect.
5.	Number of existing facilities upgraded	Number of upgraded / renovated existing facilities.  The upgrading of the facilities should related to existing in the cross-border region infrastructure (infrastructure - defined above, indicators No 1-3)	Number	Interim and Final project reports.  <i>Other information source:</i> Works contracts. Protocols on acceptance of works, photos of the

				improved infrastructure. On the spot checks. Reports by the contractor, test systems reports, etc. Where activities includes deliverables, source of information will be Acceptance protocols
6.	Number of institutions/bodies reached by programme activities	Number of involved institutions/bodies in the programme activities.  The indicator includes number of bodies involved in relation to the common engagements as result of the implemented activities.  The bodies / institutions may have benefits in result of the implemented activities.	Number	Interim and Final project reports.  <i>Other information source:</i> Correspondence exchanged protocols, orders, agreements, etc.
7.	Training places created	Number of created training places  Training places created: legally established / certificated training centers / organizations	Number	Interim and Final project reports.  <i>Other information source:</i> Certificate / Letter of accreditation or other similar document
<b>Measure 1.2. Infrastructure concerning environmental issues</b>				
<ul style="list-style-type: none"> <li>• improvement/construction of small-scale infrastructural projects addressing natural sites;</li> <li>• projects concerning waste management and waste-water treatment infrastructure;</li> <li>• construction and/or improvement of small-scale infrastructure for pollution prevention and flood reduction;</li> <li>• small-scale renewable energy projects;</li> <li>• establishment and/or improvement of information infrastructure for cases of emergency;</li> <li>• improvement and/or construction of infrastructure in protected areas (places for visitors);</li> <li>• creation and/or development of joint eco-itineraries;</li> <li>• investments for reduction of negative effects of economy on the environment and supporting friendly environmental economic activities;</li> </ul>				
8.	Number of joint friendly environmental projects	Number of implemented joint friendly environmental projects.	Number	Interim and Final project reports.

		<p>The projects should be implemented by stakeholders from the two sides of the border in order to contribute for environment preservation.</p> <p>This indicator may include following activities:</p> <ul style="list-style-type: none"> <li>• establishment and/or improvement of information infrastructure for cases of emergency;</li> <li>• decreasing the greenhouse gas emissions – improvement of energy efficiency of the infrastructure objects (renovation of buildings), renovation of the heating systems for the use of renewable energy sources (renovation of boiler rooms, heat transmission networks);</li> <li>• investments for reduction of negative effects of economy on the environment;</li> <li>• etc.</li> </ul>		<p><u>Other information source:</u> Works contracts. Protocols on acceptance of works, list of participants in working groups, minutes from the working meetings, photos of the implemented events and activities, copies of memorandum of understanding, agreements etc. On the spot checks.</p>
9.	Number of small-scale infrastructural projects concerning environmental protection	<p>Number of implemented small-scale infrastructural projects concerning environmental protection.</p> <p>The projects should be addressed to natural sites, waste management and waste-water treatment infrastructure, etc. in compliance with the legislation system.</p>	Number	<p>Interim and Final project reports.</p> <p><u>Other information source:</u> Works contracts. Protocols on acceptance of works, photos of the improved infrastructure, copies of environment assessments, minutes from the working meetings, list of participants/organizations/institutions involved etc. On the spot checks.</p>
10.	Number of projects for pollution prevention and flood reduction	<p>Number of implemented projects.</p> <p>The projects should refer to small-scale infrastructure projects for pollution prevention and flood reduction in the cross-border area etc.</p> <p>Other activities under this indicator may be:</p>	Number	<p>Interim and Final project reports.</p> <p><u>Other information source:</u> Works contracts. Protocols on acceptance of works, photos of the implemented activities, list of</p>

		<ul style="list-style-type: none"> <li>• Carrying out desk research;</li> <li>• Development information strategy;</li> </ul>		<p>participants from the events, minutes of kick-off meetings, photos of the implemented activities, cooperation agreements, decrees on establishment of working group/committee etc. On the spot checks.</p> <p>Where the project includes delivery of equipment – acceptance protocols or contract for rent.</p>
11.	Partnerships for cases of natural disasters established	<p>Number of partnerships established.</p> <p>The partnership refers to cooperation and connection between the involved parties, responsible for natural disasters activities, managed in the cross-border region.</p>	Number	<p>Interim and Final project reports.</p> <p><i>Other information source:</i> Memorandum of Understanding, agreements, list of participants from the events, minutes of kick-off meetings, photos of the implemented activities, rules on establishment of joint working group/committee etc.</p>
12.	Number of joint eco-itineraries created/developed	<p>Number of created/developed joint eco-itineraries.</p> <p>The project activities should be directed to the creation / development of eco-routes, including improvement / construction of the related infrastructure (places for visitors, etc.)</p>	Number	<p>Interim and Final project reports.</p> <p><i>Other information source:</i> Works contracts. Protocols on acceptance of works, photos of the implemented activities, list of participants from the meetings, visitors of the objects, etc. On the spot checks.</p>
13.	Number of institutions/bodies	The indicator includes number of bodies involved in relation to the common engagements as result of the implemented	Number	Interim and Final project reports.

	reached by programme activities	activities. The bodies / institutions may have benefits in result of the implemented activities.		<u>Other information source:</u> Correspondence exchanged protocols, orders, agreements, etc.
<b>Measure 1.3. Assistance for project preparation</b>				
pre-feasibility and feasibility studies; <ul style="list-style-type: none"> <li>• technical and detailed works design;</li> <li>• joint cross-border studies for improvement of accessibility;</li> <li>• environmental impact assessments etc.</li> </ul> for the above fields of activities and other projects to apply under different financial sources.				
14.	Feasibility studies	Number of feasibility studies elaborated under the project.  The activity should refer to pre-feasibility and feasibility studies, joint cross-border studies for improvement of accessibility etc. The activity may refer to: <ul style="list-style-type: none"> <li>• Pre-feasibility and feasibility studies</li> <li>• Economic and technical studies;</li> <li>• Cost-benefit analyses, marketing studies, financial and cash-flow plans;</li> <li>• Research and information services for entrepreneur, health, social and education organizations – Creation of Data Bases, Internet platforms, Joint business directories,</li> <li>• Technical Studies;</li> <li>• Background studies and rules for the preparation of aid schemes and financial support tools</li> </ul>	Number	Interim and Final project reports.  <u>Other information source:</u> Copy of the elaborated studies, list of participants at the meetings, minutes of the working groups, ToRs, contracts etc.
15.	Preliminary and detailed works design	Number of elaborated preliminary and detailed works design during the project. The activity may refer to: elaboration of detailed project designs, architectural and engineering designs, and the necessary supportive documentation. The preliminary and detailed works design should be prepared in accordance with the appropriate legislation, certified by the respective national authorities.	Number	Interim and Final project reports.  <u>Other information source:</u> Copies of the whole documentation, proving the correspondence of the activities to the existing rules and legislation, list of people/institutions involved, copy of technical



				documentation, contracts, etc.
16.	Project environmental assessments	Number of implemented environmental assessments. The environmental assessments should be implemented according to the applicable law in the cross-border area.	Number	Interim and Final project reports.  <i>Other information source:</i> Copies of the whole documentation, proving the correspondence of the activities to the existing rules and legislation, copy of technical documentation, list of people/institutions involved, contracts, etc.
<b>PRIORITY AXIS 2. ENHANCING CAPACITY FOR JOINT PLANNING, PROBLEM SOLVING AND DEVELOPMENT</b>				
<b>Measure 2.1. Links and networking on the institutional, business and education levels</b>				
<ul style="list-style-type: none"> <li>• establishment and/or promotion of institutional, business and educational networking;</li> <li>• support for joint databases and information actions promoting movement of people and services;</li> <li>• promotion of joint management plans/strategies/researches/studies for environmental protection;</li> <li>• preparation of joint research studies for market opportunities;</li> <li>• activating institutional capacity for joint planning and training etc.;</li> <li>• joint planning in education and labour market policy;</li> <li>• facilitation of social inclusion</li> <li>• creation of cooperation between the education, the qualification institutions and the market;</li> <li>• closer connection between education and business;</li> <li>• development of training, best practices transfer, scientific exchange and educational facilities for knowledge based economy;</li> <li>• popularization of networking opportunities on both sides of the border etc.</li> </ul>				
17.	Number of linkages between different institutions created	Linkages established as result of the implementation of project activities.  Institutions: Public administration bodies – stakeholders in the	Number	Interim and Final project reports.  <i>Other information source:</i> Written proves for the establishment

		<p>CBC process.</p> <p>Linkages: Established cooperation between the institutions, organized in the frame of network.</p>		<p>of partnerships. Partnership memoranda, memoranda of understanding, etc. Signed by different institutions - stakeholders in the CBC process.</p>
18.	Number of joint databases created	<p>Joint databases created under projects.</p> <p>Joint database: Database which consists of information regarding both sides of the border, involved in activities under this measure.</p>	Number	<p>Interim and Final project reports.</p> <p><i>Other information source:</i> Joint databases (in electronic version). Written proves of data collection, data collection methods, data summarization, etc. Contracts.</p>
19.	Number of management plans/strategies/researches developed	<p>Joint management plans/ strategies/ researches /studies prepared under projects.</p> <p>Joint document: Document related to both sides of the border.</p>	Number	<p>Interim and Final project reports.</p> <p><i>Other information source:</i> Joint management plans/ strategies/ researches /studies. Contracts.</p>
20.	Number of education/business partnerships	<p>Education/business partnerships / networks established during the implementation of projects.</p> <p>Education/business partnership / networks: Cooperation and connection between business and education organization / institutions.</p>	Number	<p>Interim and Final project reports.</p> <p><i>Other information source:</i> Written proves for the establishment of partnerships. Partnership memoranda, memoranda of understanding, etc. Signed by business organization and education institutions.</p>
21.	Number of common marketing initiatives	<p>Common marketing initiatives:</p> <ul style="list-style-type: none"> <li>• Development of marketing plans and programmes;</li> <li>• Development of joint products;</li> </ul>	Number	<p>Interim and Final project reports.</p> <p><i>Other information source:</i></p>

		<ul style="list-style-type: none"> <li>• Implementation of joint promotional campaigns (PR, advertisement, publicity activities), directed to the particular product / service;</li> <li>• Etc.</li> </ul> <p>The definition of the indicator excludes events for promotion / advertisement / PR campaigns of the project as a whole.</p>		Marketing plans, programmes and written proves for joint products developed and joint promotional campaigns implemented.
22.	Number of institutions participating in knowledge economy activities	<p>Institution involved in training, best practices transfer, know-how exchange, scientific exchange and educational facilities for <u>knowledge based economy</u>.</p> <p>Knowledge based economy: management of the processes of innovative and technological development, continuous upgrading of qualifications of scientists and innovators, inflow of knew knowledge, especially technological.</p> <p>Activities, related to this indicator may include:</p> <ul style="list-style-type: none"> <li>• Creation of information networks and databases;</li> <li>• Establishment of clusters and networks, etc.</li> </ul>	Number	<p>Interim and Final project reports.</p> <p><i>Other information source:</i> Attendance lists, invitations, minutes, photos.</p>
23.	SMEs involved/addressed in CBC projects	<p>Number of SMEs, participated, reached by the project activities</p> <p>Activities, related to this indicator may include:</p> <ul style="list-style-type: none"> <li>• Organization of training/ information events for business community;</li> <li>• Organization of business fairs;</li> <li>• Establishment/ development of business support infrastructure (technology parks, innovation centers, business incubators, business information centers, etc.), excluding construction works, etc.</li> </ul>	Number of SMEs	<p>Interim and Final project reports.</p> <p><i>Other information source:</i> Attendance lists, invitations, minutes, photos, questionnaires.</p>
24.	Number of people involved in projects' activities	<p>Number of persons participated in joint activities and events across the border organized under the project.</p> <p>The indicator does not includes persons involved in implementation of activities (project personnel)</p>	Number	<p>Interim and Final project reports.</p> <p><i>Other information source:</i> Attendance lists, invitations, minutes, photos.</p>

25.	Management and job-related training courses	<p>Job-related training courses carried out under projects.</p> <p><i>Management training:</i> Vocational or specific training aimed at enhancing management and analytic skills of trainees, such as planning, accounting, finance, marketing, business communications, project management, human resources management, inventory management, management of the different economic sectors (agriculture, industry, trade, transport, services ...), etc.</p> <p><i>Job-related training:</i> Vocational or specific training aimed to improve the qualification or skills required to find a job or to be employed.</p>	Number	<p>Interim and Final project reports.</p> <p><u>Other information source:</u> Training programmes, attendance lists, invitations, certificates for the trainees, photos. Contracts.</p>
26.	Number of people trained	People participated and successfully finished training courses/trainings under the projects.	Number	<p>Interim and Final project reports.</p> <p><u>Other information source:</u> Attendance lists, invitations, certificates for the trainees, photos.</p>

### Measure 2.2. Sustainable development through efficient utilization of regional resources

creation of new common cross-border products and services;

- activities for development of green-, rural-, cultural- eco- etc. tourism as a factor for increasing of employment;
- organization of cross-border cultural events;
- increase the competitiveness of enterprises focusing on R&D activities and innovations;
- joint projects in employment creation, human resources management and equal opportunities of the vulnerable groups to the labour market;
- exchange of know-how of modern information and communication technologies;
- joint projects in business, economic and regional development etc.;
- organization of cross-border business events, seminars, workshops;
- joint activities and cooperation for cases of emergency.

27.	Number of common cross-border tourist	Tourism products may related to active leisure activities (cycling, bird watching, golf, go-karting, hunting, tennis, skiing,	Number	Interim and Final project reports.
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	products and services	<p>water entertainment, etc.), business tourism (meetings, incentives, conferencing, exhibitions, etc.), SPA and health activities, educational activities, etc.</p> <p>The examples of joint tourism products may include: joint tourism products developed on both sides of the border (bicycle paths, water tourism. The promotional materials are prepared in two languages, etc.), new tourist route include tourist products/objects on both sides of the border and tourist products/objects complement each other, etc.</p> <p>The examples of related activities may include:</p> <ul style="list-style-type: none"> <li>• Promotion of educational paths in national or regional parks;</li> <li>• Cycling paths;</li> <li>• Kayaking routes;</li> <li>• Bird watching spots;</li> <li>• Descriptions of tourism routes/tours, etc.</li> <li>• Other activities, excluding construction / reconstruction works</li> </ul> <p>Only joint tourism products shall be included in this indicator.</p>		<p><u>Other information source:</u> Written proves for created common tourist products and services. Contracts.</p>
28.	Tourist destinations created/ developed	<p>Tourist destination created / developed as a result of the project activities</p> <p>* <i>A tourist destination</i> could be defined as a city, town, or other area that is dependent to a significant extent on the revenues accruing from tourism. It may contain one or more tourist attractions and possibly some "tourist traps."</p>	Number	<p>Interim and Final project reports.</p> <p><u>Other information source:</u> Written proves for created tourist destinations – pre-feasibility studies, description, strategy and action plan, routes, etc. Contracts</p>
29.	Number of projects concerning common cultural heritage	<p>Projects related to studying, development and promotion of the common cultural heritage.</p> <p>Examples of project activities, related to the indicator:</p> <ul style="list-style-type: none"> <li>• Preparation of information materials on tourism routes</li> </ul>	Number	<p>Interim and Final project reports.</p> <p><u>Other information source:</u> Contracts. Attendance lists,</p>

		/ tours, etc.		invitations, press releases, photos.
30.	Number of cultural events carried out	Cultural events (artistic performances, plays, exhibitions, fairs, concerts, happenings, feasts, etc.) carried out under projects.  The value of the indicator includes summarizing number of all of the events, carried out under 1 project.	Number	Interim and Final project reports.  <i>Other information source:</i> Attendance lists, invitations, press releases, photos. Contracts.
31.	Number of projects concerning common products and services	Projects related to the development and promotion of common products and services. The common products and services may include any product or service defined, developed, delivered or promoted in a joint manner.	Number	Interim and Final project reports.  <i>Other information source:</i> Contracts. Minutes, memoranda, media, etc.
32.	New jobs created	New jobs created/new people employed under projects as a factor for increasing of employment.	Number	Interim and Final project reports.  <i>Other information source:</i> Labor contracts for the employed people.
33.	Number of projects concerning exchange and transfer of know-how	Projects related to joint transfer/exchanged of know how, modern information and communication technologies and best practices.	Number	Interim and Final project reports.  <i>Other information source:</i> Attendance lists, invitations, press releases, photos.
34.	Number of cross-border business events, seminars, workshops carried out	Cross-border business events (seminars, workshops, conferences, round tables, etc.) carried out under projects.	Number	Interim and Final project reports.  <i>Other information source:</i> Attendance lists, invitations, press releases, photos. Contracts.
35.	Awareness campaigns	Informational/ promotional campaigns carried out by one or	Number	Interim and Final project reports.

	carried out	combinations of means: public meetings, mass media advertising, etc. under projects.		<i>Other information source:</i> Attendance lists, invitations, information materials, press releases, photos. Contracts.
<b>Measure 2.3. People to people actions</b>				
environment, tourism, employment, education, economic development, health, local development, better governance and local democracy, antidiscrimination, unemployment, vocational and career mentoring and advice, culture and cultural cooperation, sport etc.				
36.	Number of people to people collaboration projects	Projects related to people to people actions.	Number	Interim and Final project reports.  <i>Other information source:</i> Attendance lists, invitations, information materials, press releases, photos.
37.	Number of institutions/bodies involved	Institutions/ bodies involved in people to people actions. The indicator envisages institutional participants of joint events/activities, counted by the individual participants from an institution, etc. If several persons from one institution/organization participate in an event, the value of the indicator will be 1.	Number	Interim and Final project reports.  <i>Other information source:</i> Attendance lists, invitations, minutes, photos.
38.	Number of people involved	Number of persons participated in joint activities and events across the border organized under the project.  The indicator includes persons involved in implementation of activities (excluding project personnel), participants of joint events, etc.	Number	Interim and Final project reports.  <i>Other information source:</i> Attendance lists, invitations, minutes, photos.

## II.2. Result indicators

No	Indicator	Description of Indicator	Measurement Unit	Information Source
<b>PRIORITY AXIS 1. DEVELOPMENT OF SMALL-SCALE INFRASTRUCTURE FOR SOCIAL AND ECONOMIC NETWORKING</b>				
<b>Measure 1.1. Physical and Information infrastructure</b>				
1.	Improved small-scale infrastructure	Small-scale infrastructure constructed/reconstructed under works contract (buildings, premises, objects), excluding simple upgrade/renovation of premises.	Number of objects	Interim and Final project reports.  <i>Other information source:</i> Contracts /final acceptance protocols. On the spot checks. Photos.
2.	Increase of public transport coverage (% of population)	Length of roads constructed or reconstructed. The indicator may involve new automobile roads, new pedestrian paths, new bicycle paths.	km	Interim and Final project reports.  Other information source: Contracts /final acceptance protocols. Technical documentation. On the spot checks. Photos.
<b>Measure 1.2. Infrastructure concerning environmental issues</b>				
3.	Decreased pollution in the region	Projects generally related to decreasing the pollution in the region, which include: emissions of industrial and fuel harmful agents in the atmosphere, wastes and wastes management, collection of solid and liquid wastes, filtrating of waste water, noise levels, etc.	Number of projects	Interim and Final project reports.  <i>Other information source:</i> Contracts /final acceptance protocols. Technical documentation. On the spot checks. Photos.
4.	Increased attractiveness of the region based on preservation of natural resources	Projects related to improvement and/or construction of infrastructure in protected	Number of projects	Interim and Final project reports.



		areas (places for visitors), creation and/or development of joint eco-itineraries, etc.		<u>Other information source:</u> Contracts /final acceptance protocols. Technical documentation. On the spot checks. Photos. Attendance lists, minutes, press releases, publications, etc.
<b>Measure 1.3. Assistance for project preparation</b>				
5.	Projects actually applied	Projects actually applied <u>after</u> the pre-feasibility and feasibility studies, the technical and detailed works designs and the project environmental assessments.	Number of projects	Register of project proposals submitted.
<b>PRIORITY AXIS 2. ENHANCING CAPACITY FOR JOINT PLANNING, PROBLEM SOLVING AND DEVELOPMENT</b>				
<b>Measure 2.1. Links and networking on the institutional, business and education levels</b>				
6.	Number of joint information services established	Projects related to development and promotion of new joint information services regarding the establishment of links and networking on institutional, business and education levels, joint databases, etc.	Number of projects	Interim and Final project reports.  <u>Other information source:</u> Attendance lists, minutes, press releases, publications, etc.
7.	Improved environment for development of relationships across the border	Projects related to preparation of joint research studies for market opportunities and introduction of the joint planning of the regional development, creation of cooperation between the education and the business, development of training, best practices transfer, scientific exchange and educational facilities for knowledge based economy, popularization of networking opportunities on both sides of the border.	Number of projects	Interim and Final project reports.  <u>Other information source:</u> Attendance lists, minutes, press releases, publications, etc.

<b>Measure 2.2. Sustainable development through efficient utilization of regional resources</b>				
8.	Increased cross-border movement of people and exchange of goods and services in the region	Projects related to creation of new common cross-border products and services, development of green-, rural-, cultural- eco- etc. tourism, organization of cross-border cultural and business events, seminars, workshops, exchange of goods and services in the region.	Number of projects	Interim and Final project reports.  <i>Other information source:</i> Memoranda. Contracts. Attendance lists, minutes, press releases, publications, etc.
9.	Increased public awareness regarding sustainable use of regional resources	Projects related to expanding the common knowledge regarding the sustainable and joint use of regional resources – in economic, social and ecologic dimension.	Number of projects	Interim and Final project reports.  <i>Other information source:</i> Attendance lists, minutes, press releases, publications, etc.
<b>Measure 2.3. People to people actions</b>				
10.	Number of new partnerships created	Partnerships established under projects related to environment, tourism, employment, education, economic development, health, local development, better governance and local democracy, antidiscrimination, unemployment, vocational and career mentoring and advice, culture and cultural cooperation, sport etc.	Number of new partnerships	Interim and Final project reports.  <i>Other information source:</i> Memoranda. Agreements. Attendance lists, minutes, press releases, publications, photos, etc.